

ANNEXURE-1

MOST URGENT
STARRED PARLIAMENT QUESTION

Subject:- Lok Sabha starred Question Diary No. 11932 for 24.03.2021 by Shri Sumedhanand Saraswati, MP. Lok Sabha-regarding

1	Information may Please by furnished on the said starred question on the subject works related to Common Public Services, as follows:-	
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(a)	Whether the employees working in Lab/Instt. Do not dispose of the works related to common man within the stipulated time.	The works related to common man are disposed off within the stipulated time.
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(b)	If so. the reasons there for; and	NA
(c)	The measure taken and proposed to be taken by the Lab/Instt. To fix accountability of employees for disposal of works related to public interest and a common man within the stipulated time frame?	CCS(Conduct) Rules and CCS(CCA)Rules as made applicable to Council Servants

2	As the above question related to working of Government Department in general, it is requested to provide inputs for preparing reply and Notes for Supplementary for of the above Starred Parliament question, as follows :	
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(i)	The stpes takne by the Lab/Instts. To enforce that the works related to common man are disposed off within stipulates time?	Under proper supervision of Divisional and Sectional heads of the Laboratory
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(ii)	Whether the Lab/Instts. Has a Citizen Charter.	NO
(iii)	Whether there is any enforcement mechanism for implementation of stipulated timelines/Citizen's Charter?	Self regulatory mechanism and CCS(Conduct)Rules & CCS(CCA)Rules
(iv)	Any other relevant information	NA



Sign. Of Sr.CoA/CoA/AO